



Safer at Home

Public Health Orders and Guidance

PUBLIC HEALTH ORDER 20-28: SAFER AT HOME

GUIDANCE FOLLOWS ON: [CHILD CARE](#) | [EDUCATION P-12](#) | [EDUCATION - HIGHER ED](#) | [FIELD SERVICES & REAL ESTATE](#) | [LIMITED HEALTH CARE SETTINGS](#)
[LOCAL AND PERSONAL RECREATION](#) | [NURSING HOMES & CONGREGATE CARE FACILITIES](#) | [OFFICE-BASED BUSINESSES](#) | [RETAIL](#)

Best practices for **all** businesses, essential and non-essential

WORKSITES	EMPLOYEES	TO PROTECT CUSTOMERS
<ul style="list-style-type: none"> • Deputize workplace coordinator(s) charged with addressing COVID-19 issues • Maintain 6-foot distancing when possible, and discourage shared spaces • Frequently sanitize all high-touch areas (Additional Guidance) • Post signage for employees and customers on good hygiene • Ensure proper ventilation (OSHA guidance) • Avoid gatherings (meetings, waiting rooms, etc) of more than 10 people • Implement symptom monitoring protocols (including workplace temperature monitoring and symptom screening questions) where possible (Additional Guidance) • Eliminate or regularly sanitize any items in common spaces (i.e., break rooms) that are shared between individuals (i.e., condiments, coffee makers, vending machines) (Additional Guidance) • Provide appropriate protective gear like gloves, masks, and face coverings and encourage appropriate use (Additional Guidance) 	<ul style="list-style-type: none"> • Require employees showing any symptoms or signs of sickness, or who has been in contact with known positive cases to stay home. Connect employees to company or state benefits providers • Provide flexible or remote scheduling for employees who need to continue to observe Stay-at-Home, who may have child or elder care obligations, or who live with a person who still needs to observe Stay-at-Home due to underlying condition, age, or other factor • Encourage and enable remote work whenever possible • Minimize all in-person meetings • Provide hand washing facilities/stations and hand sanitizer • Encourage breaks to wash hands or use hand sanitizer • Phase shifts, breaks to reduce employee density • Wear appropriate protective gear like gloves, masks, and face coverings and encourage appropriate use (Additional Guidance) • (Guidance to keep employees & customers safe) 	<ul style="list-style-type: none"> • Create special hours for people at higher risk of severe illness from COVID-19. • Encourage and facilitate 6-foot distancing inside of the business for all patrons • Encourage use of protection like gloves, masks, and face coverings • Provide hand sanitizer at entrance • Install shields or barriers where possible between customers and employees • Use contactless payment solutions, no touch trash cans, etc. whenever possible • (Additional guidance to keep employees and customers safe)

OFFICE-BASED BUSINESSES

Open with restrictions: May 4

50% in-office occupancy, with strict precautions and telecommuting maximized

WORKSPACES	PRACTICES AND EMPLOYEES	TO PROTECT CUSTOMERS (IF APPLICABLE)
<ul style="list-style-type: none">• Ensure a minimum of 6 feet of space between all desks/workspaces• Modify flow of people traffic to minimize contacts (e.g. doors for entry or exit only)• Conduct office cleaning with increased frequency and supplement with high-frequency sanitization of high-touch areas (e.g. doors, stairwell handles, books, light switches, elevator switches and buttons, etc.) (Additional Guidance)• Ensure proper ventilation• Provide employees with sanitization products and guidance on daily workspace cleaning routines• Post signage for employees and customers on good hygiene and new office practices, and make regular announcements to remind employees and/or customers to follow distancing guidelines• Encourage the use of digital files rather than paper formats (e.g., documentation, invoices, inspections, forms, agendas)• Ensure clear planning, preparedness and organization in the workplace. This includes assigning a COVID coordinator to facilitate planning and communication, developing a plan for resources like cleaning supplies and internal regular (daily or weekly) communication, planning for employees to be out of the office for quarantine or caring for others, and considering how new precautions will impact workflow, etc.	<ul style="list-style-type: none">• Maintain in-office occupancy at no more than 50% of total at one time by maximizing use of telecommuting and developing in-office rotation• Allow for flexible work schedules, where possible, to lessen the need to be in the office during normal business hours. This could include allowing employees to work evenings or weekends when the office is traditionally less crowded or closed schedules.• Conduct daily temperature checks and monitor symptoms in employees, for businesses with 25 employees or greater. Smaller businesses ask employees to do self-temperature and symptom check at home daily before coming in to work. Refer symptomatic employees to the CDPHE Symptom Tracker. (Additional Guidance)• Minimize the number of in-person meetings and maintain adequate 6-foot distancing in those meetings. Use online conferencing, email, or the phone instead of in-person meetings, even when people are in the same building, whenever possible• Provide flexible or remote scheduling for employees who need to continue to observe Stay-at-Home, who may have child or elder care obligations, or who live with a person who still needs to observe Stay-at-Home due to underlying condition, age, or other factors• Provide guidance and encouragement on maintaining 6 foot distancing and taking breaks to wash hands• Require gloves and face coverings or masks for any interactions with other individuals (e.g. customers, co-workers, vendors) (Additional Guidance)	<ul style="list-style-type: none">• Implement 6-foot distancing measures (e.g., marked space in checkout lines)• Strongly encourage or require use of face coverings or masks.• Provide hand sanitizer at entrances and other high-traffic locations• Implement hours where service is only provided to people at higher risk of severe illness from COVID-19, if possible. Enhance precautions during these hours. <hr/> <p>This section includes but is not limited to:</p> <ul style="list-style-type: none">• Accountants and accounting firms• Architecture, engineering and land surveying businesses/firms• Landscape architect businesses/firms• Land surveyor businesses/firms• Private investigator businesses• Fantasy contest operator businesses• Non-transplant tissue banks• Appraisal management companies• Real estate offices• Other corporate offices and private firms

CHILD CARE FACILITIES

Open with restrictions

This allows additional facilities to open or expand as increased workforce returns.

WORKSPACES	EMPLOYEES	TO PROTECT CHILDREN/PARENTS
<ul style="list-style-type: none">● Prioritize care for children of essential workers / parents returning to work / job seekers● Keep group size per room under 10 children● Keep groups of children together with same staff when possible● Conduct daily temperature checks and monitor symptoms in employees and students and any person entering the building. Refer symptomatic employees to the CDPHE Symptom Tracker. (Additional Guidance)● Require handwashing upon arrival and enable handwashing throughout the day● Limit the number of child-staff and child-child interaction in common spaces as much as possible (e.g. playground equipment, hallways, etc.)● Encourage 6-foot distancing and, where possible, implement distancing systems while learning● Stagger meal times (if normally done in a large group) and encourage individual meals (no family-style dining)● Sanitize all high-touch areas at start and end of the day and, when possible, throughout the day (Additional Guidance)● Limit the toys in use to those that are easily cleanable, non-porous, with smooth surfaces and eliminate soft, fabric toys, dress-up clothing, sensory tables and water play● Establish clear plan / protocol to isolate staff and children who have symptoms● Determine plan for substitute staff members to cover for ill or quarantined staff	<ul style="list-style-type: none">● Require use of face coverings or masks (preferred medical grade if available, otherwise cloth) (Additional Guidance)● Provide guidance and encouragement on maintaining 6-foot distancing● Provide guidance and encouragement on frequent handwashing● Provide training to all staff specific to all issues in the public health order● Require staff to stay home when showing any symptoms or signs of sickness● Provide all staff with support and referrals for their mental health needs <hr/> <p>This section includes:</p> <ul style="list-style-type: none">● Licensed and license-exempt child care centers● Licensed and license-exempt In-home child care <p>This section does not include:</p> <ul style="list-style-type: none">● Summer camps● Public preschool on public school campuses	<ul style="list-style-type: none">● Implement curbside pick-up and drop-off only● Implement alternative child check-in and check-out procedures that minimize parent touching of shared items (pens, paper, etc.)● Require parents to keep children home when showing any symptoms or signs of sickness● Encourage parents to take their children’s temperature prior to bringing them to child care● Provide face coverings or masks for children age 3+ per current CDPHE guidance, no face coverings or masks for children 0-3● Remove face coverings or masks from children during naps and place nap mats 6 feet apart● Provide frequent communication with all families of enrolled children specific to all issues in the public health order <hr/> <p>Additional resources and guidelines:</p> <ul style="list-style-type: none">● Face Covering Guidance for Child Care Operations during COVID-19 Response

EDUCATION P-12

Remote remote learning for the rest of the school year, with very limited exceptions

Buildings can be used for providing services to students, educators, and families. P-12 schools and school districts intending to provide these services, which may include in-person small group instruction; staff professional development; food service; access to internet, devices, or instructional materials and equipment; special education services; or mental health supports, must work in coordination with their local public health agency and must observe Social Distancing Requirements as required by applicable public health orders.

WORKSPACE	EMPLOYEES	TO PROTECT STUDENTS/PARENTS
<ul style="list-style-type: none">● Ensure 6-foot distancing at all times, where possible● Conduct daily temperature checks and monitor symptoms in employees and students and any person entering the building. Refer symptomatic employees to the CDPHE Symptom Tracker. (Additional Guidance)● Designate rooms to quarantine individuals until health officials are contacted / individual can safely return home or to a health facility, making sure to deep clean after use● Regularly clean high-touch surface areas (e.g., door handles, light switches, common tools) (Additional Guidance)● Regularly disinfect and sanitize education tools (e.g. books, whiteboard, computers)● No meetings, instruction, or gatherings over 10 people● No athletic or in-person co-curricular or extracurricular activities● Ensure ventilation per OSHA guidance	<ul style="list-style-type: none">● Ensure educators and other school staff wear face coverings or masks whenever possible, including during any in-person instruction (Additional Guidance)● Remain home if child or family member is experiencing symptoms● Training on specific protocols for staff● Wash hands frequently for 20 seconds <hr/> <p>This section includes:</p> <ul style="list-style-type: none">● Private schools● Public schools, including public charter schools● Public preschools on public school campuses● Summer school● Before and after school programs <p>This section does not include (additional guidance forthcoming):</p> <ul style="list-style-type: none">● Summer camps	<ul style="list-style-type: none">● Consider cloth face coverings or masks for students age 3 and older (student-by-student basis)● Establish clear guidance for parents on temperature checks, home hygiene, and attendance/reporting procedure● Remain home if child or family member is experiencing symptoms● Keep children with underlying health conditions home if possible and avoid coming to school buildings● Implement curbside pick-up and drop-off only <hr/> <p>Additional resources and guidelines:</p> <ul style="list-style-type: none">● Colorado Department of Education COVID-19 Resources for Schools

EDUCATION - HIGHER EDUCATION

Maximize remote learning with very limited exceptions

Exceptions to remote learning only for specific learning opportunities that are not conducive to remote instruction, including certain clinical, occupational, and career and technical programs, to be determined by the Colorado Department of Higher Education (CDHE). Institutions wishing to conduct in-person learning in the above categories must obtain approval from the [Department of Higher Education](#). Institutions should consider recommendations below.

WORKSPACES	EMPLOYEES/FACULTY	TO PROTECT STUDENTS/VISITORS
<ul style="list-style-type: none"> • Ensure 6-foot distance between all students, faculty, and staff wherever possible • Limit, wherever possible, the sharing of equipment and other resources • Ensure classes allow for appropriate physical distancing • Restrict group gatherings outside of classes, social or otherwise, unless pre-approved • Conduct increased cleaning of campus spaces in accordance with CDPHE guidance (Additional Guidance) • Ensure ventilation of classroom and office spaces meets OSHA guidance • Post signage for staff and students on hygiene and safety measures • Develop heightened procedures to maintain cleanliness of any on-campus housing and to stagger access to shared areas (consider leveraging existing RA programs) • Increase capacity of campus health facilities and personal protective equipment • Develop protocols for how to treat symptomatic students including guidance on how to self-isolate and self-quarantine, whether to leave campus to return home, depending on travel requirements, etc. • Campus recreational services including gyms remain closed • Ancillary student services including bookstores, other retail and food, maintenance, etc. to follow relevant industry guidelines 	<ul style="list-style-type: none"> • Conduct daily temperature checks and monitor symptoms in employees and refer symptomatic employees to the CDPHE Symptom Tracker (Additional Guidance) • Require use of face coverings or masks whenever possible; extend separation to 12 feet if lecturing without a mask (Additional Guidance) • Require frequent handwashing upon arrival, departure and throughout the day, and have hand sanitizer available in public areas • Require faculty and staff to stay home if showing any symptoms or signs of sickness • Encourage all employees not critical to in-person operations or not classified as essential employees to continue working from home / remotely • Limit non-essential travel for faculty and staff and implement 14-day self-quarantine measures when travel does occur <hr/> <p>This section includes:</p> <ul style="list-style-type: none"> • 2- and 4-year institutions, both public and private • Private religious institutions authorized by the CDHE • Private occupational schools • Career and technical education programs 	<ul style="list-style-type: none"> • Restrict all non-essential visitors • Conduct symptom checks for any essential visitors who will interact with students • Provide clear communications on COVID-19 symptoms and implement social contracts with students to acknowledge that they are symptom-free if on campus • Update student Codes of Conduct to influence responsible on- and off-campus behavior • Leverage all student communication channels to educate and reinforce responsible behaviors • Require students showing symptoms to report symptoms to campus health for instruction on next steps • Require students and visitors to wear face coverings or masks • For students who require on-campus housing, limit to one student per room, if possible • Restrict all study-abroad programs and limit non-essential travel during scheduled breaks • Monitor student self-quarantine after essential travel or potential exposure • Ensure physical distancing in student lounges and common areas <hr/> <p>Additional resources and guidelines:</p> <ul style="list-style-type: none"> • Colorado Department of Higher Education COVID-19 Resources

FIELD SERVICES AND REAL ESTATE

Open with restrictions: April 27

Many of these services were deemed essential. This allows additional services to open or expand as increased workforce returns.

EMPLOYEES

- Adhere to all general rules or guidance on social gathering limitations when working in the field, including in someone's business or personal home
- No meetings, showings, appraisals, consultations or gatherings of more than 10 people; these should be conducted remotely
- Implement procedures for field-based employees to monitor for symptoms and report to management daily on health status. Refer symptomatic employees to the [CDPHE Symptom Tracker](#). ([Additional Guidance](#))
- Maintain 6 foot distancing from other employees and customers
- Require gloves and face coverings or masks for any in-person interactions or work being done in third-party homes or office spaces ([Additional Guidance](#))
- Change gloves between customers
- Inquire whether third-party homes have symptomatic individuals or individuals who have contact with known positive cases and, if they do, cease any in-person interaction and limit any in-home activities to only those which are critical and can be done without risk to service provider
- Maintain detailed log of customer interactions to enable contact tracing (if ever needed)
- Prioritize remote work and/or personal protective equipment for people at higher risk of severe illness from COVID-19
- Sanitize high- touch surfaces and tools or equipment after each customer visit ([Additional Guidance](#))
- Provide guidance and encouragement on personal sanitation including frequently washing hands
- Require service providers to stay home if showing any symptoms or signs of sickness or if they have had contact with a known positive case
- For real estate: no open houses and no food or beverage offered during showings

This section includes but is not limited to:

- Real estate, including marketing services
- Lawncare and landscaping
- House cleaning, including carpet cleaning and window cleaning
- Electricians and plumbers
- Handyman services
- General contractors, tile setters, carpenters, construction
- Home inspectors

TO PROTECT CUSTOMERS

- Provide estimates, invoices, and other documentation electronically (no paper)
- Seek contactless payment options (whenever possible)
- Maintain 6-foot distancing
- Use face coverings or masks
- For transportation network companies, limo services and call-and- demand transportation riders, only request for necessary travel and wash hands before and after ride

Additional resources and guidelines:

- [Guidelines for Non-healthcare industries](#)
- [Employee Health Screening Form](#)
- [CDC Recommendations for businesses and employers](#)
- [CDPHE Cleaning Guide for COVID-19](#)

- Appraisers
- Land surveyors
- Architects
- Engineers
- Private investigators
- Landscape architects
- Transportation network companies, limo services and call and demand transportation (e.g taxis)

LIMITED HEALTH CARE SETTINGS

Open with restrictions April 27

WORKSITES	EMPLOYEES	TO PROTECT PATIENTS
<ul style="list-style-type: none">• Employ strict hygiene guidelines and sanitization procedures for all contact surfaces and tools• Ensure a minimum of 6 feet of separation between clients/customers when not directly performing service• Post signage for employees and customers on good hygiene and safety measures being taken• Sanitize all financial transaction equipment after each use (Additional Guidance)• Minimize in-home services with remote alternatives where possible (e.g. drive-by, virtual meetings)	<ul style="list-style-type: none">• Conduct symptom and temperature checks and refer symptomatic employees or families to the CDPHE Symptom Tracker. (Additional Guidance)• Wear medical grade mask and gloves• Change gloves between customers and wash hands• Clean and sanitize work space between each appointment	<ul style="list-style-type: none">• Continue to conduct telehealth appointments whenever possible• Provide service by appointment only (no walk-ins or waiting)• Require patients to wear face coverings or masks• Conduct symptoms check for customers of high contact services before they enter for their appointment and do not serve symptomatic clients• Provide contactless payment options whenever possible• Provide virtual waiting rooms - patients wait in their vehicle until their appointment begins

This section includes the services of the following, provided they are being offered in a healthcare setting and capacity (not for personal services):

- Acupuncture (not related to personal services)
- Athletic training (not related to personal services)
- Audiology services
- Services by hearing aid providers
- Chiropractic care
- Massage therapy (not related to personal services)
- Naturopathic care
- Occupational therapy services
- Optometry services
- Podiatry services
- Physical therapy
- Speech language pathology services

This section does not include:

- Medical, dental, and veterinary services

Additional resources and guidelines:

- [Tips for Home Health and Personal Care Providers](#)
- [Tips for People Who Use Personal Care Assistants or Caregivers](#)
- [Guidance for Community Health Centers](#)

NURSING HOMES AND CONGREGATE CARE FACILITIES

WORKSITES	EMPLOYEES	TO PROTECT RESIDENTS
<ul style="list-style-type: none"> ● Restrict visitation of non-essential individuals <ul style="list-style-type: none"> ○ Facilities shall post signage clearly summarizing the essential individual visitor policy, such as vendors providing necessary supplies or services for the facility or residents, and individuals necessary for the physical and/or mental well-being of the residents ● All facilities must develop an appropriate isolation plan and file w/ CDPHE no later than May 1, 2020 <hr/> <p>This section includes:</p> <ul style="list-style-type: none"> ● Long-term care facilities ● Skilled nursing facilities ● Nursing facilities ● Assisted living facilities ● Intermediate care facilities ● Group homes ● Independent living facilities 	<ul style="list-style-type: none"> ● All employees, contractors, and essential individuals entering the premises must complete health screening prior to entering facility (Additional Guidance) ● Screening documentation must be maintained until further notice and made available upon request to CDPHE. After screening, if an essential visitor is allowed into the facility, they must: <ul style="list-style-type: none"> ○ Limit their movement within the facility to the resident’s room ○ Limit surfaces touched ○ Use appropriate personal protective equipment (PPE) – gown, gloves and mask ○ Limit physical contact with resident ● Only be two essential visitors per resident at a given time. 	<ul style="list-style-type: none"> ● No communal dining ● Active health screen for all residents ● When visitation is necessary or allowable (e.g., in end-of-life scenarios), facilities should make efforts to allow for safe visitation for residents ● No congregating <hr/> <p>Additional resources and guidelines:</p> <ul style="list-style-type: none"> ● covid19.colorado.gov/ltcf ● Prevention and Response Plan for Long-term Care Facilities ● Guidelines for Prevention & Control of COVID 19 in Assisted Living Residences

PERSONAL SERVICES

Open with restrictions: May 1

WORKSPACES	EMPLOYEES	TO PROTECT CUSTOMERS
<ul style="list-style-type: none">• Employ strict hygiene guidelines and frequent sanitization procedures for all contact surfaces and tools• Ensure a minimum of 6 feet of separation between clients/customers when not directly performing service• No more than 10 people in a facility at one time, at a maximum of 50% occupancy• Post signage for employees and customers outlining good hygiene and safety measures being taken• Sanitize all financial transaction equipment after each use (Additional Guidance)• Minimize in-home services by using remote alternatives (i.e. drive-through, virtual meetings, etc.)• Sanitize all service equipment (tanning beds, salon chairs, etc) after each use• Ensure a minimum of 6 feet of separation between work stations in pet-grooming facilities• Minimize contact and maintain physical distancing requirements with customers for mobile pet grooming services. Avoid entering homes when possible.	<ul style="list-style-type: none">• Conduct symptom and temperature checks and refer symptomatic employees or families to the CDPHE Symptom Tracker (Additional Guidance)• Wear mask or face covering at all times (Additional Guidance)• Wear gloves (meticulous and frequent hand-washing if gloves not feasible or appropriate)• Wash hands and change gloves between customers• Change gloves between pets in all pet-grooming facilities <hr/> <p>This section includes:</p> <ul style="list-style-type: none">• Professional beauty services:<ul style="list-style-type: none">○ Hair salons○ Barber shops○ Nail salons○ Esthetician services○ Cosmetologist services• Body art professionals• Personal training services for fewer than 4 people• Pastoral services• Pet-groomers and pet-grooming facilities• Pet-handlers and pet-transporters• Pet-training services• Tailors and dry cleaners• Sun-tanning services	<ul style="list-style-type: none">• Provide service by appointment only (no walk-ins or waiting lines)• Require customers to wear cloth face coverings or masks, and only perform services that can be done without a customer removing their mask.• Conduct symptom checks for customers seeking or receiving high-contact services (Additional Guidance)• Provide contactless payment options (whenever possible)• Communal gathering spaces, such as locker rooms or waiting rooms, are strictly prohibited• Maintain physical distancing requirements for drop-off and pick-up of pets in pet-grooming facilities• Maintain physical distancing requirements, with no more than 10 people present at once for pet-training classes• Maintain physical distancing requirements for customers picking-up pets from pet-transporters• Allow no more than 10 customers to congregate at a time when picking-up pets from pet-transporters or at pet adoption events <hr/> <p>Additional resources and guidelines:</p> <ul style="list-style-type: none">• Information for Veterinary Practices• Guidelines for Public Transportation Providers• Multi-Industry Construction Guidance• Guidelines for Non-healthcare industries• Employee Health Screening Form• CDC Recommendations for businesses and employers• CDPHE Cleaning Guide for COVID-19

LOCAL AND PERSONAL RECREATION

All indoor facilities are still CLOSED

RECREATOR

- Advise municipalities to close access to playgrounds and equipment
- No team sports
- Local and personal recreation outside OK when you can observe 6 feet of distance between participants and limit group sizes to 10 or fewer (walking, jogging)
- Outdoor recreation must be within one's community and/or no further than 10 miles from residence

This section includes:

- Tennis courts and golf courses - As long as physical distancing and group limits are observed. Equipment (like golf carts) and equipment is properly sanitized and not shared.
- Local trails, bike paths and trailheads
- Local and municipal parks and greenspaces

This section does not include:

- Ski lifts and gondolas
- Combative sports
- Playgrounds
- Gymnasiums and recreation facilities
- Indoor skating rinks
- Movie theaters
- Hot springs

RETAIL

Curbside pick-up and delivery: April 27 ; open with restrictions: May 1

WORKSITES	EMPLOYEES	TO PROTECT CUSTOMERS
<p>Curbside pick-up and delivery: April 27</p> <ul style="list-style-type: none">● Continue or begin operating with curbside pick-up/delivery only (e.g., bank tellers operate drive-thru service only)● Elevate and increase frequency of cleaning practices, including sanitization of high touch areas (Additional Guidance)● Restrict return policy to only items that can be properly sanitized prior to re-selling● Conduct daily temperature checks and monitor symptoms in employees, logging all results. Refer symptomatic employees to the CDPHE Symptom Tracker (Additional Guidance)● Contactless signatures for deliveries● Post signage for employees and customers on good hygiene and other sanitation practices● Provide a staging area outside for hands-free pick-up <p>Open with restrictions: May 1</p> <ul style="list-style-type: none">● Open at 50% capacity and/or at a capacity that enables the retailer to:<ul style="list-style-type: none">○ maintain 6-foot distancing between customers and employees,○ effectively symptom monitor employees,○ provide face coverings or masks and gloves to employees, and○ ensure ability to adequately clean and sanitize both back-room and retail spaces - if unable to meet this requirements, continue operating with curbside pick-up / delivery only● Install protective plexiglass screens at checkout counters● Provide dedicated in-store visit hours for people at higher risk of severe illness from COVID-19, as possible	<p>Curbside pick-up and delivery: April 27</p> <ul style="list-style-type: none">● Provide guidance and encouragement on maintaining 6-foot distancing between employees● Wear gloves and face coverings or masks during customer interactions and whenever possible during other work activities (Additional Guidance)● Encourage virtual payments and minimize exchanges of debit/credit and identification cards except as required by law● Encourage frequent breaks to wash hands● Require employees to stay home when showing any symptoms or signs of sickness● Provide PPE for employees who are managing deliveries, returns, etc. <p>Open with restrictions: May 1</p> <ul style="list-style-type: none">● Provide guidance and encouragement on maintaining 6-foot distancing between employees● Wear gloves and face coverings or masks during all customer interactions and whenever possible during other work activities● Continue to encourage virtual payments and minimize exchanges of debit/credit and identification cards except as required by law● Encourage frequent breaks to wash hands● Require employees to stay home when showing any symptoms or signs of sickness <hr/> <p>This section includes:</p> <ul style="list-style-type: none">● Appliance stores● Customer-facing financial institutions● Thrift shops● Apothecaries● Vape and cigar shops (for retail only, not on-site consumption)	<p>Curbside pick-up and delivery: April 27</p> <ul style="list-style-type: none">● Implement 6-foot distancing measures (i.e., marked space in check-out lines) <p>Open with restrictions: May 1</p> <ul style="list-style-type: none">● Implement 6-foot distancing measures (i.e., marked space in check-out lines) and use signage to encourage distancing while in the store● Create signage encouraging people at higher risk of severe illness from COVID-19 to refrain from shopping outside of dedicated hours set aside for those who are at higher risk of severe illness from COVID-19● Create signage to encourage the use of face coverings or masks and gloves● Make supplies available for customers to participate in sanitizing surfaces and touched objects <hr/> <p>Additional resources and guidelines:</p> <ul style="list-style-type: none">● Guidelines for Grocery Stores● Guidelines for Non-healthcare Industries● Guidance for Symptom Screening● CDC Recommendations for Businesses and Employers● CDPHE Cleaning Guide for COVID-19

- Post signs at entrances notifying customers to STOP if they are sick and ask them not to enter store
- Restrict return policy to only items that can be properly sanitized prior to re-selling
- Conduct daily temperature checks and monitor symptoms in employees, logging all results. Refer symptomatic employees to the [CDPHE Symptom Tracker \(Additional Guidance\)](#)
- Increase the availability of hand sanitizer, wipes and cleaning of frequently touched surfaces (including baskets/carts) for both employees and customers
- Disallow sampling and customers access to bulk-bin options
- Apply floor decals in cashier and queuing areas to establish safe waiting distance
- Close public seating areas
- Establish one-way traffic flow through aisles
- Continue contactless signatures for deliveries
- Post signage for employees and customers on good hygiene and other sanitation practices

- Craft stores
- Sporting goods retailers
- Boutiques
- Motor vehicle dealerships
- Liquor stores
- Marijuana dispensaries
- Large retail, department, discount, or outlets stores, provided that the entrance/exit opens to the outdoors and not an indoor common hallway

This section does not include:

- Indoor malls